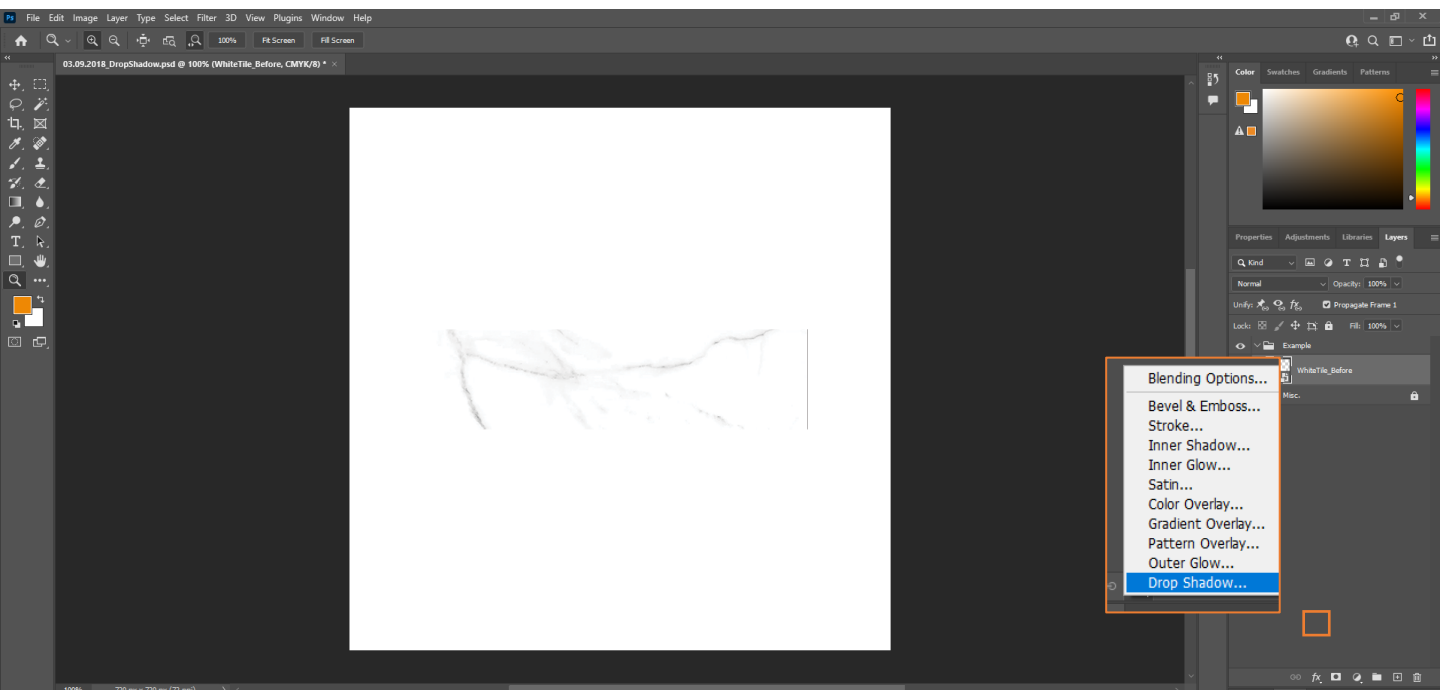
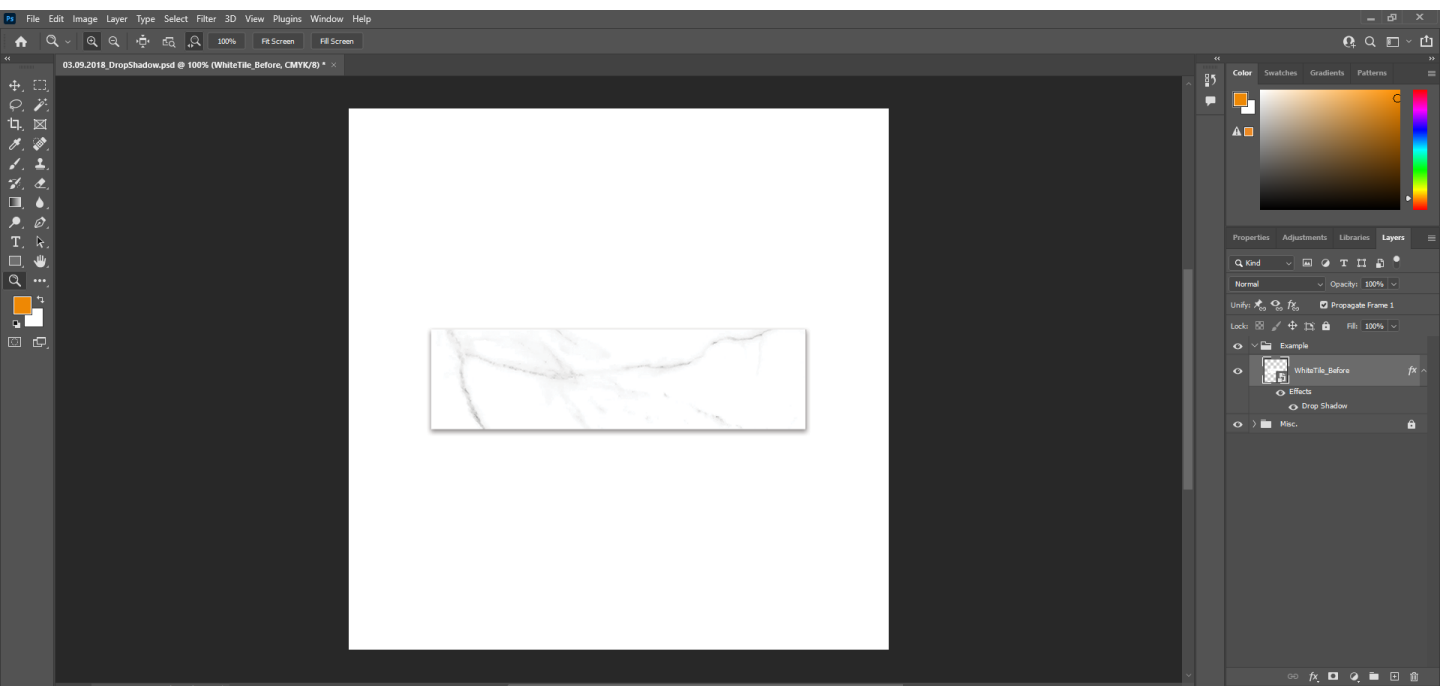


HOW TO ADD A DROP SHADOW USING PHOTOSHOP

1. Open the **Photoshop** file downloaded from Zendesk
2. Select **File > Place Embedded** and select the image from your device
3. The image will be added as a new Layer off to the right. Ensure the **Layer** is highlighter, then select **FX > Drop Shadow...**
4. Click **OK** as everything has been pre-set in this file



5. Your Drop Shadow will automatically appear on your image (see below)
6. Select **File > Save As... > Save file as .PSD**
7. Select **File > Save Copy... > Save file as .JPEG**



TIP: We recommend you save your .JPEG file the article number as this will aid you in your product onboarding process

